

Clinical Measures for Home Health Agencies in Rhode Island¹
Alphabetized by Agency, Oct 2007 – Sept 2008

	Patients who get better at walking or moving around	Patients who get better at getting in and out of bed	Patients who have less pain when moving around ²	Patients whose bladder control improves	Patients who get better at bathing	Patients who get better at taking their medicines correctly (by mouth)	Patients who are short of breath less often	Patients who stay at home after an episode of home health care ends	Patients who had to be admitted to the hospital ³	Patients who need urgent, unplanned medical care ³	Patients whose wounds improved or healed after an operation ²
Assisted Daily Living, Inc	51% ♦♦♦	65% ♦♦♦	81% ♦♦♦	64% ♦♦♦	72% ♦♦♦	40% ♦♦	71% ♦♦♦	59% ♦	37% ♦	24% ♦♦	83% ♦♦
Bayada Nurses, Inc	46% ♦♦	66% ♦♦♦	65% ♦♦	61% ♦♦	65% ♦♦	50% ♦♦♦	62% ♦♦	52% ♦	40% ♦	26% ♦	83% ♦♦
Capitol Home Care Network, Inc	26% ♦	46% ♦♦	51% ♦	57% ♦♦	44% ♦	20% ♦	55% ♦♦	58% ♦	39% ♦	30% ♦	N/A
Cathleen Naughton, Inc	47% ♦♦	49% ♦♦	66% ♦♦	50% ♦♦	67% ♦♦	39% ♦♦	63% ♦♦	64% ♦	32% ♦	24% ♦♦	85% ♦♦
Concord Health Services, Inc	47% ♦♦	67% ♦♦♦	60% ♦♦	63% ♦♦♦	71% ♦♦♦	45% ♦♦	73% ♦♦♦	68% ♦♦	28% ♦♦	27% ♦	74% ♦♦
Consistent Care Corp	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
H&T Medicals, Inc	N/A	N/A	N/A	N/A	N/A	N/A	N/A	84% ♦♦	15% ♦♦♦	16% ♦♦	N/A
Home & Hospice Care of RI	29% ♦	34% ♦	47% ♦	51% ♦♦	40% ♦	28% ♦	58% ♦♦	40% ♦	39% ♦	8% ♦♦♦	N/A
Home Care Advantage CHC, Inc	48% ♦♦	53% ♦♦	76% ♦♦♦	66% ♦♦♦	65% ♦♦	51% ♦♦♦	65% ♦♦	54% ♦	43% ♦	32% ♦	92% ♦♦♦
Interim Healthcare of RI	39% ♦♦	70% ♦♦♦	56% ♦♦	56% ♦♦	57% ♦♦	32% ♦♦	76% ♦♦♦	68% ♦♦	27% ♦♦	23% ♦♦	N/A
Life Care at Home of RI	46% ♦♦	61% ♦♦	66% ♦♦	64% ♦♦♦	73% ♦♦♦	54% ♦♦♦	72% ♦♦♦	75% ♦♦♦	24% ♦♦	24% ♦♦	92% ♦♦
Memorial Hospital Home Care	49% ♦♦♦	57% ♦♦♦	70% ♦♦♦	57% ♦♦♦	71% ♦♦♦	50% ♦♦♦	81% ♦♦♦	62% ♦	35% ♦	30% ♦	84% ♦♦♦
Roger Williams Home Care	43% ♦♦	61% ♦♦♦	64% ♦♦	61% ♦♦♦	62% ♦♦	44% ♦♦	69% ♦♦♦	70% ♦♦♦	27% ♦♦♦	21% ♦♦	78% ♦♦
Saranna Home Care, Inc	54% ♦♦♦	58% ♦♦	73% ♦♦♦	31% ♦	70% ♦♦	60% ♦♦♦	63% ♦♦	74% ♦♦♦	25% ♦♦	26% ♦	76% ♦♦
St Jude Home Care, Inc	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tender Loving Care / Staff Builders Home Care Services	49% ♦♦♦	63% ♦♦♦	62% ♦♦	48% ♦♦	68% ♦♦♦	44% ♦♦	74% ♦♦♦	57% ♦	37% ♦	36% ♦	80% ♦♦
Vital Care of RI, Inc	40% ♦♦	68% ♦♦♦	65% ♦♦	52% ♦♦	65% ♦♦	30% ♦	73% ♦♦♦	68% ♦♦	28% ♦♦	25% ♦♦	81% ♦♦
VNA of Care New England	43% ♦	51% ♦	65% ♦♦	42% ♦	64% ♦♦	44% ♦♦	65% ♦♦♦	68% ♦♦	28% ♦♦	20% ♦♦♦	85% ♦♦♦
VNA of RI	48% ♦♦♦	45% ♦	65% ♦♦	54% ♦♦♦	61% ♦	46% ♦♦♦	62% ♦♦	79% ♦♦♦	19% ♦♦♦	10% ♦♦♦	83% ♦♦♦
VNS Home Health Services	48% ♦♦♦	64% ♦♦♦	75% ♦♦♦	50% ♦♦	75% ♦♦♦	47% ♦♦♦	72% ♦♦♦	70% ♦♦♦	26% ♦♦♦	24% ♦	76% ♦
VNS of Greater RI	45% ♦♦	48% ♦	70% ♦♦♦	60% ♦♦♦	68% ♦♦♦	55% ♦♦♦	74% ♦♦♦	62% ♦	34% ♦	17% ♦♦♦	85% ♦♦♦
VNS of Newport & Bristol Counties	42% ♦♦	53% ♦♦	64% ♦♦	55% ♦♦♦	62% ♦♦	44% ♦♦	70% ♦♦♦	64% ♦	32% ♦	17% ♦♦♦	68% ♦
State Average	46%	54%	67%	53%	66%	46%	69%	67%	30%	22%	82%
National Average	44%	53%	64%	48%	64%	43%	61%	68%	29%	22%	80%

¹ Diamonds are assigned based on a home health agency's rate compared to the national reference score.

² The reported score is the observed score (i.e., NOT risk-adjusted).

³ For 'Patients who had to be admitted to the hospital' and 'Patients who need urgent, unplanned medical care', lower percentages are more desirable.

♦♦♦ Agency's percentage is statistically above the national reference score (except for 'Acute Care Hospitalization' and 'Any Emergent Care Provided', where three diamonds means the agency's percentage is statistically below the national reference score)

♦♦ Agency's percentage is statistically the same as the national reference score

♦ Agency's percentage is statistically below the national reference score (except for 'Acute Care Hospitalization' and 'Any Emergent Care Provided', where one diamond means the agency's percentage is statistically above the national reference score)

N/A Too few cases to report on